

Australian Environmental Auditors Pty Ltd

Quality Policy

Australian Environmental Auditors Pty Ltd (AEA) is committed to providing the highest quality of auditing products and services in the industry.

AEA will maintain a Quality Management System which meets the specifications of ISO 9001:2015 (and its successors). Consistent with this aim, it is AEA's policy to:

- Establish and maintain AEA's reputation as a provider of exceptional services and pragmatic professional auditing or audit related advice;
- Establish and review quality objectives and targets (to meet appropriate state and territory regulatory requirements) on an annual basis;
- Commit to using our quality system's measurement, analysis and improvement tools to continually improve the effectiveness of our products and services;
- Allocate adequate resources for the maintenance of the organisation's quality management system;
- Monitoring customer feedback to provide a measure of the effectiveness of our quality management system;
- Actively communicate the intent and obligations of this Policy to employees; and
- The goals and objectives will be achieved by the provision of training to AEA employees.

This policy is a statement of AEA commitment to quality. To this end AEA Directors and Management are dedicated to continual improvement in work practices associated with quality management. We require all staff to adhere to this policy.

Phillip Hitchcock Director

Date: 11 February 2019

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Charlie Barber Director